

You may set your eMail accounts up in your favorite version of Outlook, Outlook Express, Eudora or just about any other third party eMail program. As long as the program utilizes POP and SMTP protocols you shouldn't have any trouble.

For many years I was a Eudora user, but the folks at Eudora are no longer producing the program, they've merged with Thunderbird and are working on that. Although it's still available, I have two friends who one day their Eudora email just stopped working and they were both unable to find fixes for it. So, heeding that warning, I myself have switched to Thunderbird which is similar and according to the web site promises to become more similar to Eudora as upgrades to Thunderbird become available.

Popular Third-Party eMail Programs

The links below are for a few of the most popular eMail programs and will direct you to their web site help areas where you will find assistance in setting up your eMail. Your version may not exactly match the links, but you should still be able to utilize the basic concepts provided. We do **not** provide technical support for any third party programs. Please consult the individual eMail program help and support features available through the programs themselves and their web sites for further assistance.

The links below are for a few popular eMail programs and will direct you to their web sites where you will find assistance in setting up your eMail. Since links do change over time, you may find you need to dig around the individual web sites for their help pages or forum boards. We do not provide technical support for any third party programs. Please consult the individual eMail program help and support features available through the programs themselves and their web sites for further assistance. We can't possibly list links to every third-party email program available and so our list is limited to a few that are most used. If your email program is not listed, you should be able to find their website by accessing the "Help" link in the program.

- [Eudora Tutorials](#)
- [Eudora Manuals](#)
- [Thunderbird](#)
- [Outlook Versions](#)

Incoming & Outgoing Mail Server Configuration

Incoming and outgoing mail server configuration is also know as "POP" (incoming mail) and "SMTP" (outgoing mail). You must specify the incoming and outgoing mail servers within your preferred eMail program. On our servers, they are both the same: **mail.yourdomain.com** (replace "yourdomain" with your site domain name). You may be familiar with something more like the incoming mail configuration as "**pop.yourdomain.com**" and the outgoing being "**smtp.yourdomain.com**" however, in this instance you should use "mail.yourdomain.com" for both settings.

If your site uses another extension other than the **.com** extension, you will need to use your own domain extension **instead of** .com. Example: "mail.yourdomain.org" in both the pop and smtp windows.

SMTP Exception to the Configuration

Most if not all ISP's do not allow use of another smtp configuration and require that you use their configuration instead or you will not be able to send mail. If you have problems with outgoing mail using the original mail.yourdomain.com configuration, please first try changing your outgoing smtp to your ISP's smtp server requirements. You may need to check or un-check "need authorization" in order to use the mail.yourdomain.com. If using your local ISP smtp, you should not need to set it to authorization. *If you experience difficulty in **sending** mail, this is an issue you must take up with your ISP as we have no control over outgoing mail which uses your ISP's smtp address.*

If You Cannot Receive Mail

If you find you cannot retrieve eMail in a third party eMail program by using mail.yourdomain.com **in the pop field** try changing this to the IP address of your account. In other words you would input your IP address as given in your Welcome Letter.

For some users, entering just the part of the eMail address before the @ will work, for others you must use the full eMail address. So, it's either your eMail name which is **the part before but not including** the "@" and if that doesn't work, you must use your entire email address like this: **your emailname@domain.com** for your username.

If you are experiencing difficulty receiving mail, please try both options above before requesting assistance.

Setting Up eMail InBoxes

"Individual inboxes" means setting up an account for each eMail address you use, such as "help@yourdomain.com" or "sales@yourdomain.com" which enables you to receive your "help" mail in the "help" inbox and the "support" eMails in the sales inbox. Many people prefer this method, particularly on large volume eMail accounts vs all eMail coming into one central eMail location and having to sort through them manually.

If you wish to set up individual inboxes for your various eMail accounts in your own mail reader program, **please consult your eMail program's help files** or the tech support links found on **their** sites. We do not provide technical support or help for any third party eMail program. In addition, you might check with someone you know who's familiar with how this is done and request their assistance.